

AUDIENT

Permanent Opportunity: Product Quality Assurance Engineer

Audient are looking to hire a friendly, knowledgeable and responsive Product Quality Assurance Engineer to join our small but growing team. The position brings the opportunity to work amongst colleagues that are passionate about simplifying the creative process and designing great products.

The role will be focussed on ensuring that Audient products maintain a high level of reliability, performance and usability.

You will work closely with the Technical Support and Research & Development teams, and have direct communication with end users. You will be tasked with testing new and existing products, developing testing regimes, auditing production test data and building up strong beta testing groups.

The role requires a logical, patient and a thorough approach with strong writing skills, and a solid understanding of professional audio equipment and digital audio workstations.

The core activities will include:

- Comprehensive testing of new hardware, software and firmware
- Working with customers and the Technical Support team to understand issues arising in the field
- Reporting findings to the Research and Development team
- Implementing automated testing
- Auditing production tests results to ensure quality is being maintained
- Manage hardware and software beta testing programmes

The ideal candidate will likely have:

- A deep understanding of how our products are used in their various applications

- Strong communication skills
- The ability to work independently
- Strong troubleshooting skills
- Experience in system testing
- Programming experience

Other useful skills may include:

- Electronics
- Experience providing technical support

Hours: Full time (9:00 – 5:30, Monday-Friday)

Salary: Dependent on experience

Location: Audient HQ, Herriard, Hampshire, UK with some remote work possible

Applications to: recruitment+pqae@audient.com